

THE **BIG** ASHFIELD SPRING CLEAN 2021

Frequently Asked Questions (FAQs)

What is the BIG Ashfield Spring Clean?

The Spring Clean is a campaign that invites residents to have a clear out and dispose of their extra waste for free as part of our commitment to making Ashfield a cleaner place to live, work and visit. The campaign is:

- ONE additional bag of side waste
- One bulky waste collection with up to three items

Side waste

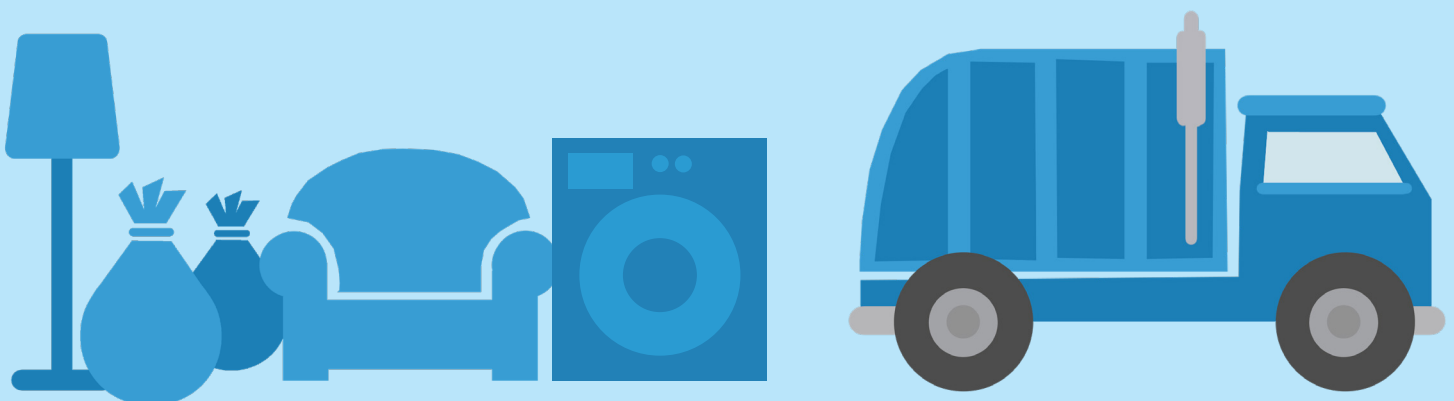
How much side waste can I present with my bin?

- Residents can present ONE bag of side waste on their scheduled bin day (weeks listed below).
- Waste must be bagged, not contain any hazardous material and placed next to their bin for collection.
- Bagged side waste will only be taken on the relevant week based on where they live.

Week 1	Hucknall	RED
Week 2	Kirkby & Rurals	GREEN
Week 3	Sutton	RED

What can I put in the bin bags?

General household waste, small household items, small toys and bric-a-brac. If it fits in a bin bag, we're able to lift it and it doesn't contain hazardous waste then we'll collect it.



Bulky Waste Collections

How many items can I have collected for free as part of the spring clean?

Each household can have one collection request of up to three large items for removal.

How long will it take you to collect my items?

The waste team will collect your item as soon as possible, this will vary depending on demand.

Can I pay for an additional item to be collected/if I pay will you collect my items faster?

We won't be taking payments for collections during this period as we want all residents to make the most of this free service we are supplying.

Where shall I put my items for collection?

Items should be left in an area that is accessible and safe for the waste team to collect, ideally at the edge of your property boundary.

I have a lot of waste, can you come and quote it for me?

Our quote service will resume after the Spring Clean as we are taking no payments during the campaign.

Why isn't bulk waste free all the time?

Bulky waste is an additional service we offer to residents, we offer free collections during the BIG Spring Clean to raise awareness of the service and help support residents with disposing of any additional waste.

Why only three items? Can I not have more?

To allow all households in the District the opportunity to take advantage of the free bulky waste collections we are limiting it to three items.

